

TOLLAND WATER COMMISSION

KEEPING CURRENT

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WATER SYSTEM WORK AND IMPROVEMENTS

Review and evaluation of your water systems continues. These efforts are to provide healthful water meeting the needs of current and future customers. The goals are to improve service to our customers and provide better utilization of assets and lower costs.

Efforts continue to be dedicated to the financial plan for the rehabilitation and recoating of the 560,000 gallon storage tank off Summit Drive. This is a significant operational and financial event for the water system. We recognize much has been invested by customers in the improvement of the financial wellbeing of the water system.

Other work performed recently was the cleaning of the water tank. This was a labor intense job that required the tank to be drained, cleaned, filled to rinse it out, drained again and then filled for use. In order for the tank to be cleaned and residents to have water an interconnection was established and water was purchased from Connecticut Water. The tank was successfully cleaned and is up and running.

IF YOU SEE SOMETHING - SAY SOMETHING

Hydrants are installed for use by The Tolland Fire Department and Tolland Department of Public Works. Any other use has to have the specific authorization by the Tolland Water Commission. If you see someone other than Tolland's Fire Department or the Tolland Department of Public Works using a hydrant, contact the Town Manager's Office immediately at 860 - 871-3680.



**CONNECTICUT WATER COMPANY
WORKERS**

Connecticut Water Company workers can be recognized by their ID cards, uniform shirts and marked trucks. If you ever have a concern you can contact Connecticut Water at 1-800-286-5700.

CONSERVATION TIPS



Tolland's water supplies are plentiful, however water should be used wisely. This is important to our water system and for all who enjoy and use water as a resource. The Commission always urges wise water use and good water conservation practices and we thank you for your continued wise water use.

Planning new gardens and landscaping this spring? Look for native and other plants that use less water. Visit www.ct.gov/deep and search Sustainable Practices for the Landscaping and Lawn Care Industry.

Remodeling your home or business? We suggest you look at new water using appliances and fixtures as opportunities to save water while improving looks and efficiency. If you have an irrigation system, pool, etc. this is opportunity to examine new equipment or changes that improve the efficiency of water use.

Leak detection in and around your home or business is important. Leaks can cause significant damage and be costly. If you suspect a leak and cannot locate the source, the Commission can arrange for a service visit. Please contact us at WaterCommission@Tolland.Org or by calling 860-871-3680.



VOLUNTEERS NEEDED

The Water Commission is looking for volunteers to serve on the Commission. If you have an interest or a background in business management, finances, environmental sciences, utility management, water systems or in public service, you could become a member of the Water Commission. Please contact us at WaterCommission@tolland.org.

Annual Inspection of Backflow Preventer

Many Residents and Commercial property have the need for a backflow preventer to not allow the flow of contaminated or dirty water from entering our water supply. It is the intent of the Tolland Water Commission to provide you with high quality water and we need your help in doing so. Many homes and businesses have irrigation systems that require the use of a backflow preventer. It is also important to have these devices inspected annually by a Certified Inspector. The Certified Inspector will place a tag on the backflow device indicating the date of inspection and who did the inspection. Please have yours inspected this spring before you start using your irrigation system. This is required annually in accordance with the Tolland Code.

Failure to have a backflow preventer device installed and inspected according to the State of Connecticut and the Town of Tolland Code will result in a penalty of not more than \$2,000.00.

You can have your own Certified Inspector or can hire our Operator – Connecticut Water for a fee of \$60.00 to do the inspection. If you would like CWC to inspect your BFP Device please contact the CWC Cross Connection Department to schedule an appointment at 860-292-2812. Spring is around the corner and a great time to get it inspected.

Thank-you for your cooperation and continued support of the Tolland Water System.

WATER METERS

Water meters are periodically replaced because the State requires meter testing and its good operations practice. To test, meters are removed and replaced with new certified meters. The old meter is sent to a laboratory for testing and then retired. In years of retrievable records, no meters have been found out of tolerance and so they can be tested less frequently. This is part of a continuing program to ensure reliable operation of the meters and to provide for proper billing. Replacement frequency, depending upon meter connection size, can be found on our website. This is a requirement by the Water Commission and we appreciate your cooperation in providing replacement meters.

This spring a new test cycle is beginning. Connecticut Water will be contacting customers to schedule an appointment for meter replacement. They should be readily recognizable with ID cards, uniform shirts and marked trucks.

Should you have any questions, please contact the Town Manager's office at 860-871-3680 or CT Water at 800-286-5700.

Spring Flushing



Spring flushing is scheduled for sometime in May. Please watch your mail as notices will be sent to each customer in April.

Flushing the system twice a year helps to maintain and improve water quality.

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Tolland Water Commission

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System Operator

New England Water Utility Services

A subsidiary of the CT Water Co.

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